KETOCAL® PRODUCT AUTHORIZATION PROCESS















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Patient/Caregiver
would like to purchase
or request a sample of a
KetoCal formula at
MyKetoCal.com

Patient/Caregiver designates you as their clinician & provides your email Nutricia will email you the formula(s) requested CLINICIAN ACTION:
Approve or deny
product(s) requested
online

Patient/Caregiver is notified of your approval or denial Patient/Caregiver can purchase approved products at

My Keto Cal.com

& requested samples will be shipped automatically to your patient

Approvals are valid for a period of one year.

If you have any questions or concerns, please contact Customer Serivce at 1-800-365-7354.

Please be aware that Nutricia North America is not a HIPAA Covered Entity.

Clinicians can rescind patient approvals or denials at any time by calling Customer Service at 1-800-365-7354

KetoCal® formulas are medical foods for the dietary management of drug resistant epilepsy and must be used under medical supervision.

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